



ILLINOIS STATEWIDE CONGESTION ANALYSIS STUDY - PUBLIC SURVEYS



CLIENT:
Illinois Department of Transportation

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CONTRACT:
PTB 168, Item 29 - \$1.49 million

- PROJECT PURPOSE:**
- Assess Roadway User Experiences Across State of Illinois
 - Determine Geographic Alignment with Congestion Experiences
 - Identify Available Tools to Avoid Congestion
 - Identify Potential Priorities to Reduce Congestion Conditions

DAMA Consultants, Inc., conducted a statewide survey of roadway users to determine their experiences with roadway congestion, their use of mobile technologies to identify alternative routes, and their preferences for IDOT priorities to reduce predictable causes of traffic congestion. The survey included respondents from the City of Chicago, Suburban CMAP Areas, Other MPO Areas, and Non-MPO Areas.

Nearly 500 respondents from all 9 IDOT Districts and 11 MPO areas returned surveys. DAMA used US Census American Community Survey estimates to compare survey demographics with overall demographics across geographic categories.

Survey respondents suggested expectations for longer travel times in the City of Chicago and Suburban CMAP areas than in areas outside of the CMAP region and a greater likelihood of unreasonable and increased travel times. Suburban CMAP areas and Other MPO areas respondents suggested similar uses of mobile devices to avoid traffic congestion. City of Chicago respondents indicated higher use of transit services and greater interest in transit service levels than areas in other parts of the state.

